



- Housekeeping services and daily change of linen are temporary limited as a standard procedure. Room cleaning and linen changing are an opt-in procedure by giving a call to the Reception.
- It is recommended that only one housekeeper enters the room. If additional staff (technician or staff for specialized deep cleaning) are required, the housekeeper enters last to disinfect the room.
- All multi-use printed info material will be discontinued and will be available digitally on the rooms by scanning a QR code.
- TV & AC controls will be covered and sanitized before each check in.
- Room Service menu is available through a QR code provided in a visible position in the room.
- Intensification of cleaning and disinfection with use of 60° C minimum.
- Natural and intensive ventilation during cleaning process.
- Intensification of cleaning and disinfection of ventilation and air conditioning filters.



- Standard check-in is now at 15.00 and check-out at 11.00.
- Every Team Member of Front Desk Office has received advanced training in order to comply with protective measures against COVID-19 announced by the World Health Organization and the Hellenic Ministry of Health.
- All Team Members have received training for their health monitoring and the hotel is following staff's medical screening procedure.
- We are keeping COVID-19 incidents reports according to the Greek legislation.
- We conduct temperature screenings of guests and staff.
- Every Team Member wears masks throughout their entire shift and wash & disinfect hands regularly.
- Discrete Floor Stickers are installed in front of Front Office Desk for social distancing purposes.
- Keys will be disinfected and given to the guest and will not be given back to the reception until check out. During check-out guests should place their keys in the special box that stands in the Front Desk Office in order to be disinfected.
- Contactless payment and sending invoices are recommended.
- We follow intensification of cleaning and disinfection of Reception area.
- We endorse guests to ask the Front Desk Team Members for any information or clarification about their stay.



- Floor marking for keeping distances are placed in common areas, restaurants, bars and swimming pools.
- Both digital information and signage are provided for the smooth flow of visitors to public areas with the defined distances based on Health Protocols.
- Dispensers with hand sanitizer (+70% alcohol) are placed in key places for guests.
- We follow intensification of cleaning and disinfection of Reception.
- Wearing a face mask is mandatory in all indoor common areas.



- Tables and chairs in all F&B outlets are spread out according to Hellenic legislation.
- Guests will need to book their table for all breakfast & dinner meals in the restaurant.
- Guests can check restaurants and bars menu through a QR code placed on each table or they may ask hotels' executive staff for any clarification.
- Reservation lists will only allow a permitted number of guests per time slot.
- Signage is placed to remind our guests to keep their distances.
- All the equipment is washed and disinfected in high temperature following Health and Safety Protocols.
- The Front Desk Office is always at guests' disposal for any clarification.



- Skopelos Village Hotel reserves the right to refuse accommodation to a guest arriving with a contagious disease. In cases where sickness occurs during the stay, please notify the Front Desk staff. In the case of serious sickness, you may be requested to receive appropriate health care from a nearby healthcare facility. During epidemics we are entitled to employ precautionary measures within our judgment or as required by local authorities. We may charge you a room cleaning fee as we deem appropriate under the circumstances.
- Skopelos Village Hotel Staff are trained to handle a COVID-19 incident.
- The infected guest is separated from other people by at least 2 m.
- If the condition requires it and the patient is not needed to be transferred to the hospital, the administration takes appropriate measures to ensure that the patient receives the proper care. This includes the potential need to appoint an employee who has been adequately trained to prevent and control infections, as well as to follow the measures of the Health Protocols.
- All used items are treated appropriately to mitigate the risk of transmitting the disease. Consumables (hand towels, gloves, masks, tissues) are placed in a container with a lid and discarded according to the hotel's action plan and national waste management regulations.